

Overview and Scrutiny Scoping Paper

Subject of the Review	Public Engagement and Consultation
Review members, including co-optees	Avril Davies (Chairman), Bruce Allen, Doug Anson Hedley Cadd, Peter Cartwright, Brenda Jennings, Roger Reed, Paul Rogerson. Ruth Vigor-Hedderly, Mary Baldwin, Mike Appleyard
Officer contact	Michael Chard (x7728)
Purpose of the Review (Reasons for undertaking the review, including where the ideas have come from)	At a time when local authorities are feeling a squeeze on their budgets it is important that the right people are consulted at the right time. Residents are vital to shaping the services the County Council provides and at a time when difficult decisions will have to be made to change the way services are delivered it is vital that residents can influence these policy decisions. The review will seek to examine how the County Council, across all services, goes about consulting with residents and other stakeholders (such as Councillors), identify good practice, benchmark against other authorities and recommend areas of improvement to Cabinet.
Anticipated outcome(s)	<ul style="list-style-type: none"> • To provide a consistent approach to public engagement and consultation across the County Council • To improve opportunities for residents to influence decision making at the County Council • To improve the transparency of decision making across the Council • To improve the reporting of consultation results and how residents input has influenced the final decision
What is the potential impact of the review on <ul style="list-style-type: none"> • Residents • Equality issues, e.g. access to services, vulnerable groups • Health inequalities • Adding value to the organization • Partners 	<ul style="list-style-type: none"> • To improve opportunities for residents to influence decisions of the Council • To ensure that any decisions made by the Council are informed by residents and the needs they possess • To make the results of all consultations available to residents and partners • To highlight how resident and partner consultation responses alter decisions made by the Council
Link to Council Corporate Plan priority	Tailor Services to Meet Local Need
Consideration of Local Area Agreement targets	NI004- % of people who feel they can influence a decision in their locality
Link to Sustainable Community Strategies outcomes	None
Key Issues for the review to address	<ul style="list-style-type: none"> • How does BCC currently consult? • Is there a consistent approach to consultation across each service within BCC? • How do the results of consultations influence decision making at BCC? • How does BCC report the results of consultations and the changes that have been made as a

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	<p>consequence of consultations?</p> <ul style="list-style-type: none"> • How can the current BCC approach be improved? • What expectations do the public have when BCC engages/consults with them? • Are all consultations appropriate? If there are no options to consult upon, then engaging with the public about service changes should be considered • The involvement of local members in consultation and decision making
Methodology	<ul style="list-style-type: none"> • Desk based research- including analysis of consultations over the previous 12 months • Benchmarking with other local authorities, public sector bodies and the private sector, e.g. Oxfordshire rural bus route consultation • Evidence gathering meetings
Press & Publicity	<ul style="list-style-type: none"> • Press release advertising the start of the review • Press release highlighting the outcomes and recommendations from the review
Key background papers	Corporate Consultation Guidelines- BCC
Use of demographics/ needs data	
Written evidence to be provided by:	TBC
Oral evidence to be provided by:	Kim Parfitt- Corporate Consultation Officer- BCC
Potential partners	None
Resources required	Policy Officer Democratic Services Officer Support
Timetable	September- December 2010 Evidence gathering meetings
Reporting mechanism	Overview and Scrutiny Commissioning Committee- December 2010 (provisional) Cabinet- January 2011 (provisional)